

# Electric Assistance Program System Benefits Charge Reconciliation Report December 2011

Public Service of NH	
Retail Delivery KWHs	617,299,750
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 925,949.63
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	166.97
<b>SBC Low Income EAP Funding</b>	<b>\$ 926,116.60</b>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 923,549.28
Payments to Community Action Agencies	109,311.42
Incremental Program Expenditures	2,421.05
Pre-program Arrears Recovery	-
<b>Total EAP Costs</b>	<b>1,035,281.75</b>
<b>SBC Low Income EAP Balance (Expenses exceeded revenues)</b>	<b>\$ (109,165.15)</b>
<b>Total amount due from State Treasury</b>	<b>\$ 109,165.15</b>
Program to Date Reserve Balance	\$ 372,886.38
<sup>(1)</sup> Interest on reserve at 0.52722%	
$\$372,886.38 * 0.52722\% * 31/365 = \$166.97$	

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of December 31, 2011**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	413	1	1.5%	\$ 1,953.36	0.2%
	3,999	2	14.8%	25,782.62	2.8%
	5,149	3	19.1%	82,334.16	8.9%
	5,480	4	20.3%	161,742.76	17.5%
	6,040	5	22.4%	249,512.01	27.0%
	<u>5,923</u>	6	<u>21.9%</u>	<u>402,224.37</u>	<u>43.6%</u>
<b>TOTAL</b>	27,004		100.0%	\$ 923,549.28	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of December 31, 2011**

	<u><b>EAP</b></u>		<u><b>Non-EAP</b></u>	
Average Bill (current month)	\$	75.88	\$	104.68
Average Past Due Amount	\$	161.71	\$	174.77
Total Included Accounts Receivable <sup>(1)</sup>	\$	2,053,350.11	\$	40,912,426.57
Number of Accounts <sup>(1)</sup>		27,060		390,830
Percent Past Due:	44.65%	12,082	19.25%	75,235
% Past due 30 days	38.40%	4,640	51.54%	38,776
% Past due 60 days	27.96%	3,378	28.93%	21,765
% Past due 90 days	33.64%	4,064	19.53%	14,693

<sup>(1)</sup> Includes all accounts.

**PUBLIC SERVICE OF NEW HAMPSHIRE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

**ONGOING ADMINISTRATION COSTS - PSNH PY 2010 - 2011**

Information Technology  
Program Administration  
Brochures  
Training  
Other

**TOTAL EAP ONGOING ADMINISTRATION COSTS**

<u>For the Quarter Ending December 31, 2011</u>			<u>Cumulative Costs From Oct. 1, 2011 to December 31, 2011</u>		
Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ 7,887.63	\$ 8,001.88	\$ 15,889.51	\$ 7,887.63	\$ 8,001.88	\$ 15,889.51
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>\$ 7,887.63</b>	<b>\$ 8,001.88</b>	<b>\$ 15,889.51</b>	<b>\$ 7,887.63</b>	<b>\$ 8,001.88</b>	<b>\$ 15,889.51</b>
<b>SBC REVENUES COLLECTED (including Interest on Reserve)</b>		<b>\$ 2,766,813.62</b>			<b>\$ 2,766,813.62</b>